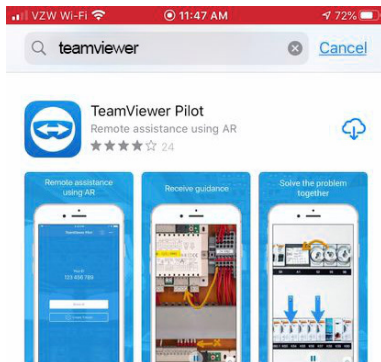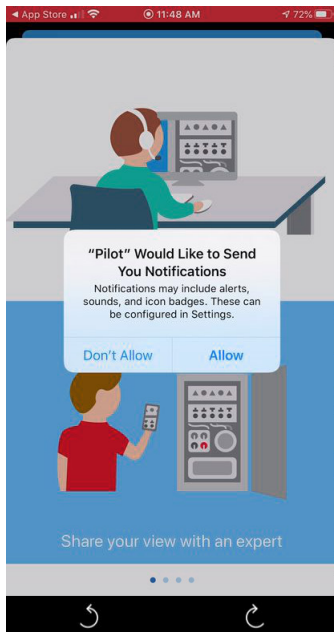# Technician Viewer App

TeamViewer Pilot provides easy, fast, and secure remote assistance to identify and solve problems. You may be asked to download this app to receive remote video assistance.
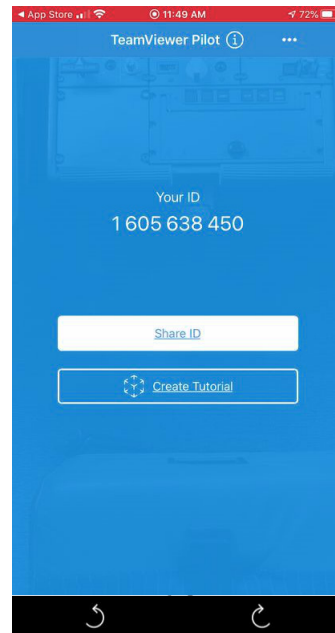
1. Go to the App Store on your iPad or iPhone.

2. Search for the app Teamviewer.

3. Download the Teamviewer Pilot app.

4. When opening the app, allow notifications.

6. When your ID appears give the number to the technician and the session will begin.