



## Check Out These Great Holiday Specials

The holidays are a great time to upgrade your home entertainment when hosting family and friends. Whether you want more speed, your favorite TV programs when you want them or simply a better online experience, Hamilton has you covered this holiday season. Check out the latest specials that begin November 25th.

### INTERNET

**FREE internet installation** on any new internet plan.

**RECEIVE \$30 OFF** your next bill when you increase your speed plan.



### COMPUTERS

#### 24-Inch ViewSonic® Monitor

Sale price valid with purchase of a PC or Laptop.

**\$139**

\$169 Regular Price

3-year warranty



### TELEVISION

**NEW SUBSCRIBERS** receive a Whole Home DVR **FREE for 6 months.**

Record all of your favorite shows this holiday season to watch anytime with a Whole Home DVR.



*Warm wishes from  
our family to yours  
this season!*

### Office Hours

Monday - Friday 8:00 a.m. - 5:30 p.m.  
Saturday 8:00 a.m. - 12:00 p.m.

**Hamilton Offices will be closed for the following holidays:**

Thanksgiving — Thursday, Nov. 29  
Christmas — Wednesday, Dec. 25  
New Year's Day — Wednesday, Jan. 1

 [Hamilton Telecom](https://www.hamiltontelecom.com)

 [Hamilton Telecommunications](https://www.hamiltontelecommunications.com)

Specials valid November 25, 2019 - January 3, 2020.

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## Still Using Windows 7? Time For An Upgrade

If you are still running a PC or tablet on Windows 7, it is time to upgrade. The popular Microsoft® operating system will reach its “End of Life” in January 2020, and for the sake of network and hardware security, you will want to be aware of a few important details.

### What Does “End Of Life” Mean?

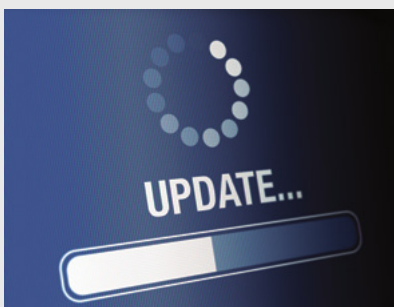
Microsoft has listed January 2020 as the end point of support for Windows 7. PCs and tablets with the operating system will still run, but ongoing maintenance and necessary updates will no longer be supported. This includes software, virus protection and other vital components. With the Windows 7 lifecycle ending, it is recommended that operating systems be upgraded to Windows 10.

### What If I Don't Upgrade?

It is important to understand that your PC will still run on Windows 7, however at the turn of the year it may be more susceptible to viruses and security breaches. These vulnerabilities could compromise your network and overall operations.

### Making The Upgrade

The best move forward is upgrading to Microsoft's most recent, reliable operating system, Windows 10. In addition to being faster, it supports multiple devices such as smartphones, tablets and PCs. As a trusted upgrade, Windows 10 provides advanced security, support, software and a user-friendly interface.



If you are not sure where to start, Hamilton is happy to help. Contact our team of expert technicians with questions or to schedule a Windows 10 upgrade.

Receive a FREE 64 GB USB drive when you upgrade to Windows 10 by January 30, 2020.

## Fiber-to-the-Home Progress

Our construction crew and installation technicians are hard at work installing fiber to the home in Aurora and Doniphan! Currently, the infrastructure in Doniphan is being installed. By late fall, we expect our customer service staff will be contacting residents in Doniphan to begin scheduling the remaining site surveys and fiber installation.

If you live in Aurora, Amick Acres or Platte View Estates and you have not been contacted, please call us to schedule a fiber site survey.

We are excited to provide you with the best connectivity to internet, video and so much more with fiber to the home.

If you have questions or want to discuss speed options, we want to hear from you! Please feel free to contact us or complete a survey at [HamiltonTel.com/IWantFiber](http://HamiltonTel.com/IWantFiber).

## Introducing Our New Directory Cover

Your new 2019 - 2020 telephone directory will be arriving soon!

The cover photograph was taken by the Aurora News-Register for an article about the Hamilton fiber-to-the-home construction project.



Pictured is Kirk Erickson digging a trench for fiber-to-the-home construction in an Aurora subdivision.



### Recycle Old Directories

Your old directories can be dropped off at Hamilton to be recycled and repurposed into usable items such as textbooks, insulation and ceiling tiles.



# Explore Your New Cobalt TV® On-Screen Channel Guide



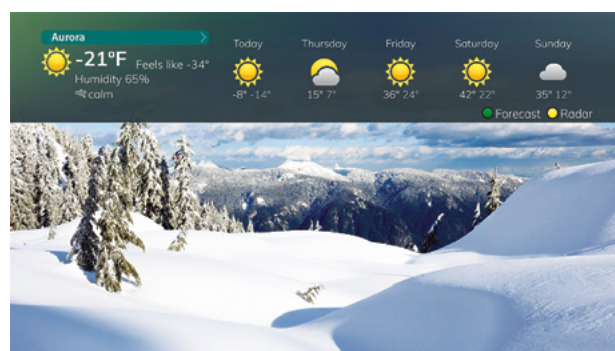
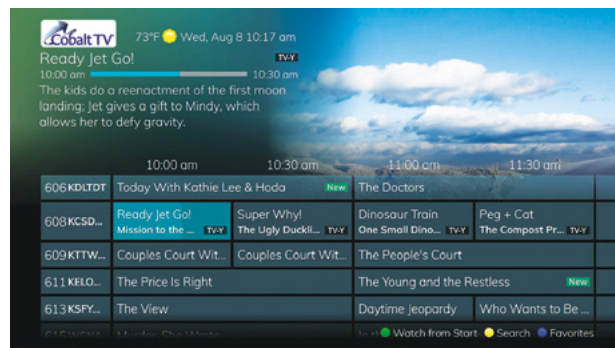
The updated on-screen guide is now bigger, bolder and easier to read. Along with several new features, Cobalt TV provides an even more informative and user-friendly TV experience.

“Watch from Start” is now available on most Cobalt TV channels. Press Guide and select your program. The “Watch from Start” in the bottom right corner will appear for each program that you can restart. Press the green button to watch your program from the beginning.

The enhanced guide now includes the program description in the on-screen guide grid. The program description will include the episode name or the sports teams playing.

Press the red button on your remote to view the new Weather Plus. You can view the current weather conditions, a five-day forecast and even see animated radar.

With more than 300 channels, on-demand features and unique mobile viewing capabilities, Cobalt TV is your local choice for unlocking a world of home entertainment. Be sure to visit [CobaltTV.com](http://CobaltTV.com) for the latest information.



## Hosting Holidays For Better Hearing

At Hamilton, we are committed to empowering and enhancing the lives of our customers who are deaf, hard of hearing, deaf-blind or have difficulty speaking.

Holidays can be difficult for those with hearing loss. Follow these tips to make understanding conversations and joining in on the fun easy for everyone.

- Use a round or oval table to give guests a better view of one another.
- Be sure rooms are properly lighted. Faces should be easy to see with no glare.
- Keep background music and other sounds to a minimum.
- Seat guests with hearing loss with their back to the wall for better acoustics.
- Seat supportive people next to individuals with hearing loss to fill in parts of the conversation that get missed.
- Have a few board games on hand that don't rely heavily on hearing, such as:
  - Monopoly
  - Jenga
  - Double Ditto
  - Scrabble
  - Apples to Apples
  - Charades

Hamilton Relay® connects individuals who are deaf, hard of hearing, deaf-blind or have difficulty speaking with family, friends and businesses over the phone. With specialized telephone equipment, individuals can communicate with standard telephone users through the use of specially trained Communication Assistants who facilitate the calls. For more information, visit [HamiltonRelay.com](http://HamiltonRelay.com).



# Join a Growing Team!

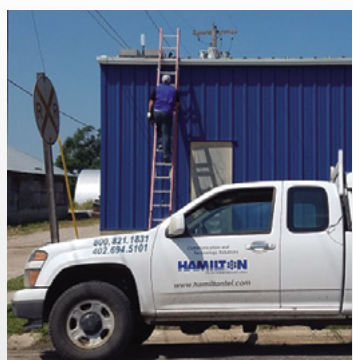
Hamilton continues to grow and is expanding our workforce in our corporate office as well as our relay centers across the country. If you are ready for a career without limits – one with excellent company-paid benefits, competitive salaries, opportunities for professional growth, training and advancement, we invite you to explore the possibilities at Hamilton. **For full job descriptions or to apply online, visit [WorkForHamilton.com](http://WorkForHamilton.com).**

## Broadband and Fiber Technician



A combination position responsible for the installation, splicing, repair and maintenance of the outside plant fiber. Includes communicating with internal and external customers to resolve service concerns and questions; installing, testing, repairing and maintaining outside plant facilities for broadband.

## Wireless Installer



Responsible for installing and troubleshooting wireless internet service for customers and also providing customer service, new customer orders and technical assistance via inbound calls for internet, telephone, Cobalt TV and computer service. Must possess a self-starting, self-motivated mindset with the ability to work issues through to completion.

## Relay Call Center Operators

Hamilton Relay is not your typical call center. Our specially trained Call Center Operators use state-of-the-art technology to provide captioned telephone services for individuals who have difficulty hearing over the phone.

- No direct customer contact
- Casual work environment
- Day shifts, no evenings necessary
- Weekend shift differentials
- Perfect attendance bonuses
- No experience necessary

Must be 18 years of age or older, have a high school diploma or equivalent and a typing speed of 35 words per minute or more.



## Who's New

File these names in your directory!

### AURORA

Boyer, John & Alice .....	402-694-6895
Christensen, Alex .....	402-694-5820
Christensen, Emily .....	402-694-4613
Chucks 2.0 .....	402-694-4747
Denny, Deneen .....	402-694-4811
Denny, Dillon .....	402-694-4362
Fick, Pearl .....	402-694-6767
Fritz, Emma .....	402-694-4883
Goltz, Zach .....	402-694-4810
Greenwood, Brandon .....	402-694-4758
Hairy Situation Dog Spa .....	402-694-4534
Hall, Corey .....	402-694-0280
Hayden, Phil .....	402-694-3030
Jacobs, Carla .....	402-694-2773
Janies, Tiffany .....	402-694-4884
Karash, Alicia .....	402-694-4372
Kaup, Kelsey .....	402-694-6844
Laws, Tim & Amy .....	402-694-4756
Lindell, Shawn .....	402-694-5986
Maxson, Lanae .....	402-694-4636
McKnight, Adrian .....	402-694-4621
Merten, Justin .....	402-694-4698
Nunnenkamp, Casey .....	402-694-0226

Palensky, Kiley .....	402-694-4757
Richards, Katie .....	402-694-3349
Schmidt, Anna .....	402-694-4697
Siebrass, Dave or Jane .....	402-694-4729
Sims, Cameron .....	402-694-6794
Smith, Chris .....	402-694-4682
Suck, Krael & Deserae .....	402-694-0245
Thompson, Greg .....	402-694-4683
Tillotson Enterprises, Inc. ....	402-694-4770
Weeks, John & Jessicah .....	402-694-6845

### DONIPHAN

Community Broadcasting Inc ...	402-845-2453
Engel, Chance .....	402-845-2797
Estrada, Monica .....	402-845-4483
Frew, Eryn .....	402-845-2460
Hoagland, Lance .....	402-845-4447
Hopper, Matthew .....	402-845-6579
Larsen, John .....	402-845-2050
O'Callaghan, Adam & Rachael ..	402-845-6295
Shuck, Kirk .....	402-845-2451
Tonniges, Jesse & Melisa .....	402-845-6290

### GILTNER

Kleier, Derek & Allison .....	402-849-2303
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### HAMPTON

Schaffert, Joel .....	402-725-3607
Sebek, Tayma .....	402-725-3571

### HORDVILLE

Benson, Aaron .....	402-757-3257
Grenemeier, Dirk .....	402-757-3264

### MARQUETTE

Bergen, April .....	402-854-3325
Miller, Teresa .....	402-854-2104
Scotty's .....	402-854-2009

### PHILLIPS

Larkins, Richard & Susan .....	402-886-2568
Menke, Sharon .....	402-886-2045

### STOCKHAM

Griess, Eugene .....	402-737-3384
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### TRUMBULL

Butcher, Todd .....	402-743-2213
Deepe, Bridgette .....	402-743-2294
Embree, Rebecca .....	402-743-2225
Shafer, Tim .....	402-743-2224
Walter, Doug .....	402-743-2428