Fall 2017

# HAMILTON TELECOMMUNICATIONS CONNECTIONS Communication & Technology Solutions

HamiltonTel.com • 402.694.5101 • 1006 12th Street Aurora, NE 68818



## **Fiber to the Home**

Our construction crew and installation technicians are hard at work installing fiber to the home in Hampton! This summer was both busy and successful! We are nearing completion of our fiber installation to residents inside the village of Hampton. By early spring we expect our customer service staff will be contacting residents in Aurora to begin scheduling site surveys and fiber installation.

All of the communities we serve are great places to live, work and play. We are excited to provide you with the best connectivity to internet, video, managed Wi-Fi services and so much more with fiber to the home.



If you have questions or want to discuss speed options, we want to hear from you!

Please feel free to contact us or complete a survey at HamiltonTel.com/IWantFiber.



## **Find Us Online**

Follow us on social media for technology tips, the latest updates on services, fun facts and more.





Goodbye Paper. Hello Green.

E-Bill offers the fastest, easiest way to manage your bill online. Sign up today!

Visit my.HamiltonTel.com to register for E-Bill. Select Settings > General > Web Bill Only to go paperless today!





Contact Us HamiltonTel.com • 402.694.5101 1006 12th Street • Aurora, NE

Office Hours Monday - Friday 8:00 a.m. - 6:00 p.m. Saturday 8:00 a.m. - 12:00 p.m.

#### Hamilton<sup>®</sup> Offices will be closed for the following holidays: Thanksgiving — Thursday, Nov. 23 Christmas — Monday, Dec. 25 New Year's — Monday, Jan. 1

# Check Out These Great Holiday Specials

## More Internet Speed for the Holidays

**FREE** internet installation on any plan with a download speed of 3 Mbps or more.

**RECEIVE \$25 OFF** your next bill when you increase your speed to any plan 3 Mbps or more.

## FREE Installation on Cobalt TV°

- •Premium, Reliable Picture Quality
- •More than 300 Channels
- •Local Service & Support
- •Online streaming of channels through WatchTVEverywhere

# Add a Whole Home DVR FREE for 3 Months

Record all of your favorite shows this holiday season to watch anytime with a Whole Home DVR.

# REE

Cobalt TV

## 24 Inch ViewSonic<sup>®</sup> Monitor

**\$139** \$249 Regular Price



Sale price valid with purchase of a PC or Laptop.

## One Year FREE Antivirus Protection

Protect your business. Receive FREE Network Sentinel Managed Antivirus Protection for one year with the purchase of a new PC or laptop for your business.



## **Check Out Our New Directory Cover** Arriving Soon



Watch for the new 2018 Telephone Directory arriving soon. This year's cover features a photo taken by local photographer Rick Rasmussen from Doniphan.

The directory includes listings for our nine telephone exchanges, as well as Central City, Grand Island, Henderson and Hansen.

#### You'll also find more helpful information, including:

- Calling Feature Instructions
- Reverse Number Lookup
- Yellow Page Listings for Area Businesses
- Emergency Numbers and Siren Warnings
- City and County Maps
- Nebraska ZIP Codes
- Plus much more!

Visit AuroraNEGuide.com for local information and telephone numbers.



#### **Recycle Old Directories**

Your old directories can be dropped off at Hamilton to be recycled and repurposed into usable items such as text books, insulation and ceiling tiles.



#### **New Cobalt TV Channel**



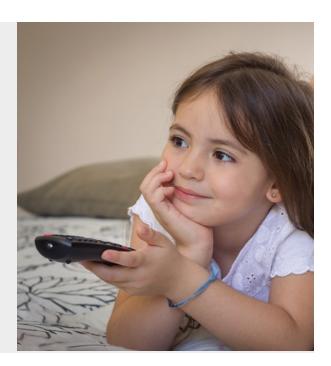
Follow the sports, the athletes and the stories behind the Olympic Games on the Olympic Channel. Available in the Essential and Ultra packages on SD channel 20 and HD channel 520.

## How to use Parental Controls

Take control of your children's viewing experience with Parental Controls on Cobalt TV. Restrict channels, set restricted viewing times by time of day and day of week, and set programming limits based on motion picture ratings or TV ratings. If there is an attempt to tune to a channel with parental controls, a PIN must be entered. You can also restrict display of program titles at or above the rating limit in the guide.

#### To set up or change Parental Controls:

- •Select the "Menu" button on the remote. Select "Settings".
- •Select "Parental" and press the "OK" button.
- •Select the setting you would like to change.
- To change the PIN, select "Change PIN". Enter your new PIN and confirm it. Until you change it, the default PIN is 0000.





## WatchTVEverywhere Your favorite programs, anytime, anywhere.

WatchTVEverywhere (WTVE) is easy to use and it's FREE\* to all Cobalt TV subscribers.

WTVE streams many of your Cobalt TV subscribed channels and programming to your tablet, smartphone, laptop and other devices from anywhere you can receive an internet signal.

WTVE includes live sports coverage, as well as your other favorite programs. You can also watch full episodes of current TV shows within days of their premiere and catch up on the entire season or previous seasons of your favorite shows.

It's easy to start using WTVE. The first step is to register:

- •Visit CobaltTV.com and click on the WTVE banner.
- •Select Cobalt TV from the drop down menu.

- •Click on "Register". You will need your Cobalt TV account number which can be found on your monthly invoice.
- •Complete the registration form. The verification code is listed to the right of the entry box.
- •Once completed, you will receive an email with your WTVE activation link. Click on the link to complete the registration process.

This will provide you with login credentials that can be used on any of the streaming apps.

To learn which streaming channels are available or to watch from your computer, visit CobaltTV.com and click on the WTVE banner.

**Enjoy!** 

# Make Your Home's Wi-Fi Faster

Tamilton offers fast internet speeds, but if your Wi-Fi Louter is more than a few years old or not set up correctly, it could be slowing you down. Here are some suggestions to help you maximize router performance and enjoy all of the internet speed you should be getting.

#### Move your router to a better location

For the strongest possible Wi-Fi connection, place your Wi-Fi router in the center of your home on a flat surface off the floor. It is best to place it somewhere up high and out in the open and away from thick, brick, stone, metal or concrete walls for maximum coverage. If you're in a multi-floor home or office, place your router on the top floor. Avoid interference from other devices by placing your router at least 10 feet away from devices like refrigerators, baby monitors, microwaves, cordless phones, garage door openers, halogen lamps and mirrors.

#### Upgrade your router

If your household has several people, each with a computer, phone, and tablet, plus a gaming console it will likely exceed the capacity of an entry-level router. A home network with this much online activity warrants the purchase of a new router that can handle more traffic and will maximize your current Wi-Fi signal.

#### Make sure your router is secure

Putting a password on your router or limiting which devices can access your network will keep other people from using your network and slowing it down.

If you need a new router or have questions about your Wi-Fi network, stop by our office.





# Join a growing team!

f you're ready for a career without limits – one with excellent company-paid benefits, competitive salaries, a strong, stable work environment and opportunities for professional growth, training and advancement, we invite you to explore the possibilities at Hamilton Telecommunications.

We help connect people. We provide the technological links that enable businesses to prosper. We're the driving force behind products and services that touch all 50 states, the District of Columbia, and even Saipan. But that's just the beginning.

We are now hiring for many positions including:

- •Call Center Operator Customer Service
- Product Manager

Learn more or apply online at WorkForHamilton.com



## **Our Customer Service** office has moved!

We've moved across the street to our new building at 1006 12th Street.

If you need assistance with your internet, telephone, television service or computer repair, stop by and see us.

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