### HAMILTON TELECOMMUNICATIONS

# CONNECT: SNS Communication & Technology Solutions

www.HamiltonTel.com • 402.694.5101 • 1001 12th Street • Aurora, NE 68818

### **Our Commitment to Great Communities**



For more than 116 years, Hamilton<sup>®</sup> has been fortunate to do business with and be an active part of wonderful, supportive communities. We are proud of the amazing residents, businesses and community leaders that make each of the communities we serve great places to live, work and play. Throughout the years, Hamilton has always felt strongly about the need to give back and reinvest in our communities.

Year after year, we aim to demonstrate our deep commitment to give time and resources to promote growth, economic development activities and support community needs. During the past year alone, Hamilton has contributed to more than 70 organizations in the communities we serve. We know that when our communities have good facilities, supportive organizations and are prosperous – we all benefit.

As an important facet of this corporate vision, Hamilton embraces community partnerships. From the volunteer efforts of our employees to strategic planning and business expertise offered by our senior corporate leaders, Hamilton eagerly lends our knowledge, experience

and resources to foster strong community partnerships. Another part of the mission for Hamilton is to attract new business, support existing business and encourage business expansion in our communities. We strive to ensure that there are great resources

*"If the project is good for the communities we serve, it is good for Hamilton."* 

- Phil Nelson, Chairman of the Board

available in our communities for our employees and our customers.

Hamilton is grateful for the support we receive from each of our communities and from all of our customers! We thank you for your business and the trust you place in us and we thank you for the role you play in making your community great!



Save paper clutter, add convenience and help the environment!

Visit my.HamiltonTel.com to register for E-Bill.

Select invoice preference under "Manage Account" to go paperless today!

### Congratulations to all of the 2017 Graduates!

From all of us at Hamilton — We wish you the best of luck as you pursue your next adventure!





#### **Contact Us**

www.HamiltonTel.com • 402.694.5101 1001 12th Street • Aurora, NE

#### **Office Hours**

Monday - Friday 8:00 a.m. - 6:00 p.m. Saturday 8:00 a.m. - 12:00 p.m.

### **Digital Voice Mail**

### Simple, Convenient, Reliable

Voice Mail from Hamilton helps you enjoy the most important things in your life – knowing you'll always get your phone messages even when you are away from home. Experience crystal clear clarity and access messages from your home, PC or email.

### Setting up your voice mail

- **1.** Dial 402.694.4300.
- 2. At the prompt for your mailbox number, enter your 10-digit telephone number
- **3.** Enter 0000# when prompted for your password. You will then be prompted to change your password.
- 4. Set up your greeting by pressing 9.

## Access voice mail from the phone subscribed to the service

- 1. Dial \*43 or 402.694.4300.
- 2. If prompted, enter your password followed by #.
- 3. Select the option you want.

#### To record your greeting

- 1. Access your voice mailbox.
- 2. Press 9 for mailbox setup.
- 3. Press 1 for greeting options.
- 4. Press 4 to record your greeting.
- 5. Record your greeting then press #.
- 6. Press 2 to keep your greeting.

#### To retrieve your messages

- 1. Access your voice mailbox.
- If your first new message does not play immediately, press 1 to listen to messages.
- 3. Press 2 to listen to saved messages.

For more information and additional instruction refer to page 21 of your Hamilton Telephone directory.



### Your Internet Privacy Matters

At Hamilton, we take our customers privacy very seriously. In light of recent national news regarding ISPs using or sharing search and browser history, we wanted to take a moment to reassure you that Hamilton is not included among those ISPs. Below are a few key points taken from our privacy policy.

- We do not sell or share information about your Internet usage, such as the websites you visit and searches you conduct. We will only share such information as required by law or as necessary to provide you service or improve our services.
- We provide you choices regarding how we market to you. We will honor your request to remove your name from our telephone and/or mail solicitation lists.
- We use numerous security techniques designed to protect your information from unauthorized access.
- We will notify you of major revisions in our privacy policy in advance. Our goal is to never surprise you.

Simply put, Hamilton does not collect, share or sell any of your personal or web browser information, unless we would be legally compelled to do so. You can find our full privacy policy online at hamilton.net/privacy-policy.

### Find Us Online:



Follow us on social media for technology tips, the latest updates on services, fun facts and more.

Hamilton Telecom

in

Hamilton Telecommunications

## watchTVeverywhere

### Your favorite programs anytime, anywhere.

WatchTVEverywhere streams your favorite channels and programming to your PC, laptop, tablet or smartphone from anywhere you can receive an Internet signal. WatchTVEverywhere is easy to use and it's FREE<sup>\*</sup> to all Cobalt TV subscribers.



Start using WatchTVEverywhere today with a quick and easy registration!

**Step 1:** To get started, make sure you have your account number from a recent statement handy. Visit www.CobaltTV.com and click on the WatchTVEverywhere banner. Click on register and complete the registration form.

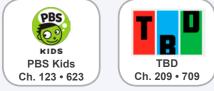
**Step 2:** To view your channels on a PC or laptop, login to WatchTVEverywhere through CobaltTV.com, using your email address and password and selecting Cobalt TV as your service provider.

\*Data plan charges from your mobile carrier may apply. As always your Hamilton.net connection is unlimited usage and no additional charges will apply when using Hamilton Internet.



**New Channels** 

Element, Essential & Ultra Packages













Essential Package

Ultra Package





### Who's New . . .

#### AURORA

Banda, Claudia	402-694-4382
Becker, Jeffrey	402-694-4690
Braithwaite, Linda	402-694-5992
Clevenger, Jonathan	402-694-4472
Cole, Mark	402-694-4425
Dahlke, Shane	402-694-4574
Diamond Ag	402-694-4604
Dubas, Megan & Jeremy	402-694-4506
Eastman, Lance	402-694-2267
Enderle, Tanner	402-694-4397
Epp, William	402-694-3774
Graff, Laural	402-694-4398
Grimes, Blake	402-694-5371
Hain, Jessica	402-694-5421
Hill, Josh	402-694-4136
Jackson, Thomas	402-694-4869
Kelly, Tucker	402-694-4677
Kesterson, Janelle	402-694-4396
Luna, Miguel	402-694-4430
Mahan, Corina	402-694-3273
Martin, Brittany	402-694-4431

#### File these names in your directory!

Moellenberndt, Angelina	402-694-4468
Moscrip, Casey & Susie	402-694-4496
Pueblo Viejo	402-694-6570
Robotham, Carol	402-694-3631
Sanchez, Antonio	402-694-5507
Small, Chris & Michelle	402-694-4551
Stephens, Debora	402-694-6361
Straight, Dale	402-694-4517
Sullivan, Marcele	402-694-5568
Thiele, Kate	402-694-5519
Thies, Shelby	402-694-4467
Utter, Kyle & Tina	402-694-3593
Vincent, Ben	402-694-5396
West, Jennifer	402-694-5302
TRUMBULL	
McKillip, Thomas or Kelly	402-743-2483
HORDVILLE	
	400 757 0047
Stuhmer, Travis & Kim	402-757-3317

#### DONIPHAN

Glover, Eric	402-845-2247
Dunham, Steven	402-845-2322
Kiiker, Justin	402-845-2381
Drake, Roberta & Thomas	402-845-2417
Fulton, Cory	402-845-2418
Sturgill, John	402-845-2419
Carmin, Andrew & Cassandra	402-845-2769
Quandt, Beverly	402-845-4448
The 845 Boutique, LLC	402-845-4452
Dowse, William	402-845-4475
GILTNER Maes, Sherri Sell, Mitch	402-849-2305 402-849-2426
MARQUETTE	
Powell, Melissa	402-854-2054
Parker, Steve	402-854-2071
Van Mark, Levi & Kelsie	402-854-2111
PHILLIPS Pichler, Tanner Boyd's Electrical Service Inc	

### Gear up for Graduation

Looking for the perfect gift for your graduate? Stop in to check out our great selection of computers and accessories.

Let the digital experts at Hamilton help you find the perfect laptop to fit your graduate's unique needs.

#### Additional Gift Ideas

Wireless Keyboard & Mouse, Printers and More!



GRADUATION SPECIAL \$50 Off any in-stock Laptop!

Offer Valid Until May 31, 2017 While Supplies Last

#### **Computer Repair**

Let the experts at Hamilton get your computer running quickly and virus free. For computer and laptop repair services, spyware removal, computer upgrade, and hardware and software installation services, bring your computer to Hamilton!

### Join a Growing Team

If you're ready for a career without limits — one with excellent company-paid benefits, competitive salaries, a strong, stable work environment and opportunities for professional growth, training and advancement — we invite you to explore the possibilities at Hamilton.

#### Accountant

Prepares monthly adjusting, recurring, correcting and closing journal entries; prepares general ledger account reconciliations; prepares monthly inter-company transaction billings; prepares monthly balance sheets, income statements and statements of cash flows.

#### **Bench Technician / Internet Troubleshooter**

Installs, modifies and makes repairs to personal computer hardware and software systems. This person will be responsible for answering and/or troubleshooting customer questions and service issues in a help desk environment. Provides customer service and sales support for Internet, Telephone, Cobalt TV and assists customers with service selection and enrollment.

#### **Communication Specialist / Customer Service**

Hamilton Relay team members use technology in a call center environment to provide telecommunications relay services to

individuals who are deaf, hard of hearing or have difficulty speaking. Calls are relayed verbatim requiring excellent communication skills including clearly speaking, reading and listening.



To view current job openings, visit **www.WorkForHamilton.com** and apply.

### Local and Friendly Customer Care Every Day



We strive to make exceptional customer service a cornerstone of everything we do at Hamilton. Our customer service teams in Aurora and Grand Island are your local neighbors and friends. Highly trained and efficient, our caring customer service staff is ready to set up new services, handle any of your questions and provide troubleshooting support.

Our service technicians are out in your communities installing new services, burying fiber and supporting the infrastructures that deliver our telecommunications and technology solutions to your homes and businesses.

We are committed to providing fast, friendly customer service – every day. Thank you for your confidence in us! We look forward to serving you!

For customer service, call: 402.694.5101 — Aurora 308.381.1000 — Grand Island

